



BSNL EMPLOYEES UNION

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BSNLEU/311 (HP)

10.08.2026

To,

Dr. Kalyan Sagar Nippani,
Director (HR), BSNL,
Bharat Sanchar Bhawan,
Janpath, New Delhi – 110 001

Sub: - **Non-settlement of the medical claim of Shri Jagath Ram, JE, Hamirpur, HP circle – denial of the medical claim by the district and circle administrations – requesting for your kind intervention - reg.**

Ref: - **CGM Himachal Pradesh letter no.HPCO-11/11(13)/1/2020-HR AND ADMIN-Part (1) dated 17.02.2026.**

Sir,

With reference to the letter cited above, we wish to bring the following to your kind notice for favour of necessary intervention for rendering justice to the affected employee of Himachal Pradesh circle.

The case relates to Shri Jagath Ram Sharma, JE, Hamirpur, Himachal Pradesh circle. The official became seriously ill during the Covid-19 pandemic period, i.e., on 06th November, 2021 and it was taken in an unconscious condition to the IVY Hospital, Mohali, Chandigarh. He was suffering from pancreatitis and was kept in the ICU for 16 days in the IVY Hospital, Mohali. Thereafter, he was shifted to the general ward.

The wife of Shri Jagat Ram had informed the administration about the illness of her husband, in writing on 09th November, 2021 itself. Shri Jagat Ram has spent Rs.7,62,430/- for his treatment. All this money has been borrowed from people known to him. Shri Jagat Ram submitted his medical bill claim no.47523 to the administration in February, 2022 itself, thereafter the official was directed to submit certain documents and original receipts. Shri Jagat Ram has promptly submitted all the documents.

The Central Headquarters of BSNLEU took up this issue with the Corporate Office and requested for a review of the rejection of the medical claim of Shri Jagat Ram, JE, by the HP circle administration. Based on that, the Corporate office, vide its letter no.BSNLCO-ADMN/18/1/2025/1 dated 16.10.2025, referred the case to the HP circle administration, requesting for a review. However, the HP circle administration, vide letter cited under reference, has reiterated their rejection of the medical claim of Shri Jagat Ram, JE, on the following two grounds:

- (i) That, there is inconsistency in the statements of Shri Jagat Ram, JE, with regards to the circumstances under which he was admitted in the IVY Hospital, Mohali, on 07.11.2021.
- (ii) That, Shri Jagat Ram, JE, should have taken treatment in government hospitals such as PGI, instead of getting admitted in the IVY Hospital, Mohali.

In this connection, we would like to once again bring to your kind notice that, Shri Jagat Ram, JE, had been taken to the IVY Hospital, Mohali, in a serious and emergency situation. The fact that, he was kept in the ICU of the IVY Hospital, Mohali, for 15 days itself shows the seriousness and emergency situation in which Shri Jagat Ram, JE, had been admitted in the IVY Hospital in Mohali.

In view of the above mentioned facts, we would like to once again request you to kindly review the case under humanitarian grounds and cause to make payment of the bill. The medical claim of Shri Jagat Ram, JE, may kindly be settled as per the CGHS rates, inspite of the fact that he had been admitted to a private hospital.

We request you to kindly take a lenient view regarding any shortcoming that might have occurred on the part of Shri Jagat Ram, JE, with regards to adhering to the rules of the Company while taking treatment for his ailment. We request you to kindly make note of the fact that, the official was admitted to the IVY hospital in a "life and death" situation. We shall be greatly obliged to you sir, if the case is reviewed at the Corporate Office level, based on the inputs provided by our Union. We are enclosing the relevant documents for your kind perusal.

Thanking you,

Yours sincerely



[Animesh Chandra Mitra]
General Secretary

Encl: (1) Copy of GM, BSNL, Hamirpur BA letter no.HMR-BA-11/11/2/2024-HR AND ADMIN dated 27.02.2024.
(2) Copy of GM, BSNL, Hamirpur BA letter no.HMR-BA-11/11/2/2024-HR AND ADMIN dated 04.12.2025.
(3) Copy of CGM, HP circle, letter no.HPCO- 11/11(13)/1/2020-HR AND ADMIN-Part(1) dated 17.02.2026.