



BSNL EMPLOYEES UNION

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BSNLEU/408 (BSNL MRS)

14.09.2026

To,

Dr. Kalyan Sagar Nippani,
Director (HR) BSNL,
Bharat Sanchar Bhawan,
Janpath, New Delhi – 110 001

Sub: - **Requesting to include CROHN'S DISEASE as a chronic disease - req.**

Ref: - **PGM, Gorakhpur, letter no.GMTD/GKP/Medical Authorization/Azamgarh/2024-25/29 dated 16.05.2026.**

Sir,

With reference to the letter cited above, we wish to bring the following to your kind notice for favour of necessary action.

In BSNL MRS, certain diseases are declared as chronic diseases. Whereas, CROHN'S DISEASE is not included in this list of chronic diseases. We request that CROHN'S DISEASE should also be included in the list of chronic diseases for the following reasons:-

- (a) The exact cause of this disease is not yet discovered. Similarly, so far, a permanent cure for this disease is also not discovered.
- (b) The affected person suffers from severe abdominal pain and cramping, persistent diarrhea (sometimes with blood), fever, fatigue, weight loss, reduced appetite, etc.
- (c) The affected person suffers lifelong and has to be on continuous medication such as anti-inflammatory drugs, immuno-suppressants, etc.

In this connection, we wish to bring to your kind notice that Smt.Savita Singh, W/o. Shri Santosh Singh, AOS(G), Azamgarh OA is suffering from CROHN'S DISEASE. Since the patient has to remain on continuous and lifelong medication, Shri Santosh Singh, AOS(G), had applied for waiver of the ceiling for the outdoor medical treatment under BSNL MRS. However, the PGM, Gorakhpur BA office has informed the official that, waiver of the ceiling for the outdoor medical treatment under BSNL MRS cannot be granted since the CROHN'S DISEASE is not included in the list of chronic diseases by the BSNL Corporate Office.

Even though, CROHN'S DISEASE is a rare one, some other employees or their dependents could have also been affected with this disease. Since the affected persons need to be on continuous medication, the ceiling of the outdoor medical treatment under BSNL MRS needs to be relaxed in their case. For this, CROHN'S DISEASE has to be declared as a chronic disease by the Corporate Office, under the BSNL MRS.

In view of the foregoing, we earnestly urge upon you to kindly look into this case and to declare CROHN'S DISEASE as a chronic disease under the BSNL MRS. We are enclosing a copy of the representation given by Shri Santosh Singh, AOS(G), Azamgarh and the reply given to him by the PGM, Gorakhpur BA. We request you to kindly do the needful in this regard at the earliest.

Thanking you,

Yours sincerely,

[Animesh Chandra Mitra]
General Secretary

Encl: As mentioned above.