



Animesh Chandra Mitra
General Secretary

BSNL EMPLOYEES UNION

Central Head Quarters

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BSNLEU/408 (MED)

29.09.2026

To,

Shri A. Robert J. Ravi,
CMD BSNL,
Bharat Sanchar Bhawan,
Janpath, New Delhi – 110 001.

Sub: - **Decision of the BSNL Management to withdraw "Without Voucher Payment" of Rs.1,000/- Medical Allowance to the retired employees - BSNLEU records it's strong protest - requests immediate restoration of the "Without Voucher Payment" to the retired employees - req.**

Ref: - **BSNL Lr.no.BSNLCO-A/11(11)/4/2025-ESTAB dt.28-09-2026.**

Sir,

At the outset, BSNLEU wishes to record it's strong protest and disapproval for the decision taken by the BSNL Management, vide letter cited under reference, to withdraw the "Without Voucher Payment" of Rs.1,000/-, being paid to the retired employees. This amount is being paid to the retired employees as the Fixed Medical Allowance. BSNLEU strongly demands that, the Management should immediately revisit this decision and restore the "Without Voucher Payment" of Rs.1,000/- to the retired employees.

The decision to pay the Fixed Medical Allowance, as "Without Voucher Payment" of Rs.1,000/- to the retired employees, was taken by the Management, consequent to an agreement reached between the Staff Side and the Management Side in the 36th National Council meeting, held on 12th June, 2018. Based on this decision, BSNL Management issued order, vide Lr.no.BSNL/Admn-1/15-22/14 dated 13th July, 2018 for "Without Voucher Payment" of Rs.1,000/- per month to the retired employees.

It is highly objectionable that the Management has arbitrarily withdrawn the payment of "Without Voucher Payment" of Rs.1,000/- to the retired employees, without any consultation with the Recognised Trade Unions in BSNL.

Decision was taken in the National Council meeting to restore the payment of fixed medical allowance to the retired employees, keeping in view that a good section of the retired employees are in the advanced age group and are unable to carry out the formalities of submitting medical bills for outdoor treatment and getting reimbursement of the same.

Further, this is a facility extended to the retired employees of BSNL, keeping into consideration the exemplary services rendered by them for the growth and development of this Company. In the action of the BSNL Management to withdraw the facility of "Without Voucher Payment" of Rs.1,000/- to the retired employees, we are unfailingly reminded of the old proverb ***"penny-wise and pound-foolish"***.

It is very disturbing to note that, the BSNL Management has miserably failed in increasing the revenue generation of the Company, despite the fact that the government has provided 3 Revival Packages for BSNL. In fact, BSNL's mobile market share has shrunk after the rolling out of its 4G service. Issues related to the BSNL's mobile, FTTH and other services are matters of serious concern, which the Company has not been able to resolve. Certainly, BSNL can increase its revenue generation in a big way, by improving the quality of the services.

Without taking such concrete steps, finding ways and means to withdraw even whatever small facilities being extended to the employees and the retired employees, is not praiseworthy, to say the least.

In view of the forgoing, we earnestly urge upon you, sir, to kindly take steps to restore the facility of "Without Voucher Payment" of Rs.1,000/- to the retired employees.

Thanking you,

Yours sincerely,



[Animesh Chandra Mitra]
General Secretary

Copy to: (1) Dr. Kalyan Sagar Nippani, Director (HR), BSNL, Bharat Sanchar Bhawan, Janpath, New Delhi – 110 001
(2) Shri S.P.Singh, PGM (Admin.), BSNL CO., Bharat Sanchar Bhawan, Janpath, New Delhi – 110 001