

Manoj Charles Abraham
Experiential Learning & Development
(Hospitality & Soft Skills)

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Yes, I can help you achieve!!!

Charles is a Guru & Mentor, a seasoned Learning & Development specialist in Hospitality & Soft skills; anchors commitment, envisages to the mission in presenting efficient, crisp and impactful learning's for organizational and individual successes. He has ministered various platform's and is continuously helping pursuers in qualitatively developing their professional & practical skills; every delivered session has quantified to transform the learner's dreams into actuality.

Charles endows people to understand their environs and their circumstances, helps them to embrace the most beneficial transformation.

His determination is to encourage people to **Identify, Adapt and Improve** on their individual requirements enabling to achieve the next level change.

He aid's individuals, style's the shift in their thought and behavior system suiting them to make the most positive decision.

Charles has been associated with hospitality for more than 3 decades and has successfully trained people from an entry level to mid executive level across the hierarchy.

Charles is a keen observer and his training interests lies in identifying the organizational needs, analyzes them hereafter articulating them which support's in delivering effective and relevant training programs.

Endows amazing people skills & carries great astuteness.

Academics & Industry

Charles carries 30+ years in of Hospitality & Corporate experience (International & Domestic) and is an alma mater from the most premier Hotel Management institute in the country (IHMCN Pusa)

Training Experience

Brij Hotels Corporate Role

(Head of Experiential Learning & Development)

Sprit Sports by Essel Group

(Training Manager corporate)

Air Hostess Academy

(Manager Trainings Corporate)

Upgrade Management Services (Nina Kochhar)

(Hospitality & Soft Skill Trainer)

Exceptionally proficient on the aspects like Hotel Operational excellence, Hotel Administration, Hospitality Training, Articulating SOP's, Master in Content Development, MIS & Checklists, TNA, TNI, TTT, 360^o feedback, Service skills & standards, Enhancing Communication, Personality Development, Body language at work and many more areas.

Concluded Trainings:-

All Brij Hotels Pan India, Le Meridian (Monsoon restaurant) ND, Punjab Grill by Jiggs Kalra (NCR), L&T hospitality (ND), Hotel Madhuban (DDN), 32nd Milestone (NCR), SYNA Heritage (Khajuraho) & Fortune Cookie Pan Asian Cuisine (NCR)